

# Introduction

The staff of the Munson Healthcare Laboratories thanks you for the opportunity to assist you in caring for your patients.

Our laboratories have evolved to incorporate highly sophisticated instrumentation and technology and are blessed with dedicated, service-oriented employees. Our daily commitment is to provide you, your staff, and especially, your patients with the highest quality laboratory service and to enhance that service by working with you to meet your individual requirements.

Our laboratories provide testing for inpatients, outpatients, emergency department, physician's offices and clinics. We serve as a reference laboratory for regional hospitals and specialty clinics. Testing that is not provided within Munson Healthcare Laboratories is sent to our laboratory partner, Mayo Medical Laboratories. Our laboratories are connected electronically with all results residing in one electronic medical record, Powerchart.

Munson Healthcare Laboratories are staffed by Board certified pathologists, medical laboratory scientists, histotechnicians, cytotechnologists, transcriptionists, client service representatives, laboratory assistants, phlebotomists, and couriers.

Our system includes laboratories located in the following hospitals:

- Munson Medical Center, Traverse City, MI
- Foster Family Community Health Center, Traverse City, MI
- Munson Healthcare Cadillac Hospital, Cadillac, MI
- Munson Healthcare Grayling Hospital, Grayling, MI
- Munson Healthcare Manistee Hospital, Manistee, MI
- Kalkaska Memorial Hospital, Kalkaska, MI
- Paul Oliver Memorial Hospital, Frankfort, MI
- Otsego Memorial Hospital, Gaylord, MI
- Mayo Medical Laboratories, Rochester, MN

Each of our laboratories is accredited by the College of American Pathologists (CAP) and/or Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).

LAB	CAP	CLIA	MEDICAL DIRECTOR
Munson Medical Center	17504-01	23D0037979	Willam Kanner, MD
Paul Oliver Memorial Health Center	17498-01	23D0381079	Laura Gottfried, MD
Kalkaska Memorial Health Center	17499-01	23D0651073	William Kanner, MD
Munson Healthcare Charlevoix Hospital	JCHAO	23D0038011	Amy Ferguson, MD
Munson Healthcare Grayling Hospital	JCAHO	23D0381720	William Kanner, MD
Munson Healthcare Cadillac Hospital	1749602	23D0380997	Russell Hjelmstad, MD
Munson Healthcare Manistee Hospital	1750001	23D0037959	Laura Gottfried, MD
Munson HealthCare Otsego Memorial Hospital	JCAHO	23D0038025	Amy Ferguson, MD